

Live Smart

With the future of electric heating



northeast
Heating Solutions

Saving you money, keeping you warm!



**Feel warm,
where you want,
when you want**

effective, efficient, targeted electric heating
and hot water

Which?
Trusted trader

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Congratulations! You've taken the first step towards a warmer home.

If you want a simple, efficient and controllable way to heat your home and hot water, you couldn't have made a better choice than to contact North East Heating Solutions.

We are a family business that understands how important it is for you to choose only the best, efficient and cost effective heating and hot water system for your home. We don't have big offices and teams of staff to feed, so, we don't have to charge exorbitant prices for the radiators or installation.

Now that you have made contact with us, we hope to go to the next step with you – the FREE survey. This is absolutely vital so that our highly trained surveyor can identify exactly what you need to ensure that your home is toasty warm, when you want it and where you want it. We do not believe that an efficient, cost effective hot water or heating system can be installed without a professional survey. And don't forget, the survey is absolutely free and there is no commitment on your part to agreeing to the survey – and we won't "hard sell" during our visit or at any other time, that's a promise. I hope you find this brochure informative and interesting. If you have any questions, however big or small, I hope you will get in touch with me and I'm sure I'll give you a satisfactory answer.

Hope to see you soon

Howard

H. Klineberg

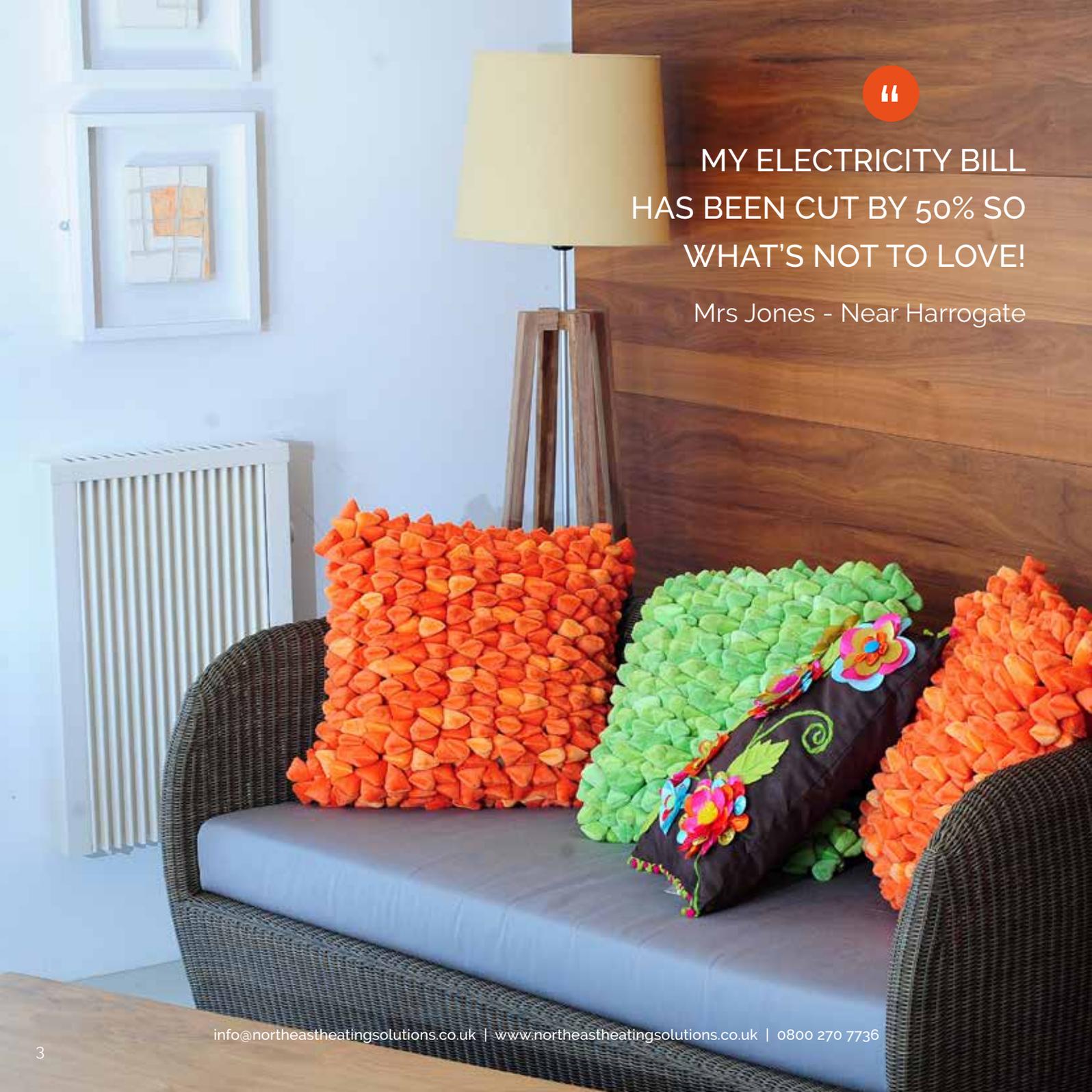




NO PRESSURE SALES. I'VE HAD
ELKATHERM FOR 5 YEARS AND I
CANNOT SPEAK HIGHLY ENOUGH
OF THE EXCELLENT RADIATORS

Mrs Inwood





MY ELECTRICITY BILL
HAS BEEN CUT BY 50% SO
WHAT'S NOT TO LOVE!

Mrs Jones - Near Harrogate

Smart electric heating for homes and businesses

Green heating for a Net Zero Carbon future

Home heating is changing and moving away from fossil fuel; the days of gas or oil heating systems are numbered. The future is in renewable energy sources to heat our homes with electricity.

Heating a home accounts for 65% of a family's total energy use – that's larger than cooking and the use of electric devices combined. Choosing a renewable energy source to heat your home, like electric radiators, is a great way to reduce your carbon footprint and help the UK reach its goal to become Net Zero Carbon by 2030.

With our ELKAtherm radiators, you are in complete control of your energy usage. This means you can enjoy the cosy comfort and peace of mind that comes with owning what are widely considered to be the finest electric radiators in the world. Whatever your reason for considering an electric heating system, ELKAtherm radiators really are the smart choice when it comes to a modern, clean energy heating solution for your home or office.



Bespoke heating solution for any home

With a huge range of styles, sizes and colours to choose from, there is a perfect ELKAtherm radiator to suit every room in your home. Choose from 60 different shapes and sizes – wide, tall, compact single or dual core radiators, whatever style suits you best, your ELKAtherm radiator will bring warmth to even the coldest rooms.

With over 200 colours, you can coordinate your radiators to your décor. Turn any room into a work of art with our designer range, including glass-fronted radiators, for the perfect finishing touch. They're IPXA rated too, making them resistant to water splashes and safe for your bathroom or kitchen.

And your options don't stop at design and size. Choose from digital, dial or wifi app to control your radiators. Each control is specific to the individual radiator, allowing you complete control over how you heat each room in your home.

**No more wasted heat. No more wasted energy.
No more wasted money.**





“

OUR HOUSE IS NOW
LOVELY AND COSY!

Sue Duffy - Northumberland

Bathroom radiators

Sleek and compact

ELKAtherm German electric radiators come in a range of shapes and sizes, right down to skirting height. With a slimline profile our radiators are never more than 8cm deep, which means you can easily fit them in the bathroom. These radiators can be fitted with a towel rack and glass cover for a clean finish.

Bathrooms should be a place of relaxation and pampering. Warm your towels and bathroom safely and in style with the Fondital Electric Ladder Radiator range.

With thermostatic control, daily and weekly programming options, an easy to use remote control, the Fondital ECOOL range will comfortably heat your towels and your bathroom at the same time - making sure there's always a warm towel ready to use during your relaxation time.

Five things
you'll love
about
Fondital



Choice of four
sizes to fit
your bathroom
perfectly



Made from
aluminium -
ideal in damp
spaces



Easy-to-use
time and
temperature
controls



Powerful 300w,
500w, 700w &
1000w options
available



5-year product
and 2-year
electronics
guarantee





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Conservatory radiators

Our heaters are popular for conservatories as we offer different sizes to suit many scenarios. Our low height range is perfect to fit a conservatory's dwarf wall and, being run by electric, it offers a no mess, no fuss installation, with no need to extend an existing gas central heating system. The benefit of using electric heating is that it's 100% efficient at the point of use and there is no loss of efficiency down the line.

For areas with very low available wall space or conservatories that need that little bit of extra power we also offer a double core electric radiator range.

- Use your conservatory all year round
- 100% effective, controllable room temperature
- Fitted with no mess, no pipes, no maintenance
- Low running costs



northeast
Heating Solutions

Saving you money, keeping you warm!





WE HAVE TRIED NUMEROUS HEATING APPLIANCES FOR OUR SUNROOM/ CONSERVATORY AND NONE HAVE MET EXPECTATIONS INCLUDING THE DYSON AND OIL FILLED RADIATORS. AT LAST WE ARE NOW HAPPY WITH THE RADIATOR SUPPLIED FROM NORTH EAST HEATING SOLUTIONS, DEFINITELY WORTH THE COST

Mrs Ward



The science behind German electric radiators

Rigorously tested ceramic core

ELKatherm lead the way in quality German engineering. Their electric heating systems have a smart, ceramic, fireclay core which heats to its optimum working temperature in minutes and stays warm for hours with minimal additional power, which means more warmth for your money and greater control than traditional storage heating.

25-year guarantee

Each ELKatherm radiator is covered by a 25-year manufacturer guarantee along with BSRIA testing. Unlike traditional wet systems, ELKatherm radiators are completely maintenance free and require no servicing.

Fluted design

The ELKatherm advanced radiator technology uses a massive five times surface area to provide superior radiated heat and spreads convected warmth around the room. This unbeatable convection is what ensures you won't be left with cold spots, and the great news is there is no need for a noisy fan with our unique design meaning you won't get uncomfortable dry air associated with other forms of electric heating, just a comfortable peaceful environment.

It's all in the tech

You may see other ceramic core heaters on the market that look similar but it's what's inside that counts. ELKatherm use a super dense ceramic fireclay material into which the element is directly embedded. This means no air gaps or moisture that can penetrate to cause corrosion. The embedding of the element also gives direct heat transfer for rapid heating of your home. Our engineers will show you the quality of our block during your survey.



Power modulation. Once your heater is up to temperature it will typically draw between 15-17 minutes of electricity per hour to just top up the core and maintain a cosy home.

Stay in control

Our heating systems put you in control. Control each room individually selecting time and temperatures to best suit your lifestyle. This level of control gives you great efficiencies, no wasting heat in rooms you're not using. Once your room is up to temperature our smart radiators modulate heat using minimal energy to maintain this.



To achieve this, you can control your heating remotely using our latest smart phone app from anywhere or set and forget with our built-in digital controls, both fully compliant to LOT 20.

To keep it really simple we can also offer a manual option.

A world of colour

Choose from 60 different shapes and sizes - wide, tall, compact single or dual core radiators, whatever style suits you best, your ELKatherm radiator will bring warmth to even the coldest rooms.



With over 200 colours, you can coordinate your radiators to your décor.

Turn your kitchen into a work of art with our designer range, including glass-fronted radiators, for the perfect finishing touch. They're IPX4 rated too - safe for your bathroom and resistant to water splashes!





I ASKED BOTH NORTH EAST HEATING SOLUTIONS AND FISCHER TO QUOTE FOR THE UPSTAIRS OF MY HOUSE AND I'M PLEASED TO SAY NORTH EAST HEATING SOLUTIONS WERE 30% CHEAPER THAN FISCHER. I WOULD BE VERY HAPPY TO RECOMMEND NORTH EAST HEATING SOLUTIONS IN THE FUTURE

Peter – Reeth



Call us on:
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info@northeastheatingsolutions.co.uk
www.northeastheatingsolutions.co.uk

Sunamp

Energy efficient hot water

Join the water heating revolution!

Traditional water heating systems just don't cut it in today's energy efficient world. Sunamp heats your water on demand, so you only ever heat the water that you need.

With an energy efficiency rating (ERP) of A+, our Sunamp system has a low water content, storing over 90% of its heat in the phase change material. Once it's charged, the heat can be released instantly at high pressure, quietly delivering your hot water in a cleaner and smarter way whenever you need it. This maximises your energy charge and results in less energy waste.

Sunamp heaters are ultra-compact and free up your old airing cupboard space. Designed to be visually small, smart and clean, they deliver hot water discreetly throughout your home.

Five things
you'll love
about
Sunamp



Range of
sizes to suit
your needs



Hot water
on demand
24/7



Works with
any energy
source



Reliability:
proven to last
beyond 50 years
of normal use



10 year
guarantee for
the thermal
storage core



How it works

Clean cold water enters the Sunamp heat battery; using the heat generated by the charge of the phase change material, the Sunamp unit instantly delivers clean, fresh hot water to use within the home at a much improved rate of flow.

The benefits

Save space

Sunamp heaters are ultra-compact and they free up your old airing cupboard space. Designed to be visually small, smart and clean, they deliver hot water discreetly throughout your home. Sunamp doesn't hold water like a tank so it reduces the risk of a catastrophic failure. The structure of your Sunamp is simple; cold clean water goes in; hot clean water comes out. Completely transform your airing cupboard and update your water heating system.

Save money

Sunamp heat batteries deliver hot water on demand with superb efficiency. Hot water alone consumes 19% of a household's energy bill. With Sunamp you can benefit from either standard or off-peak tariffs to charge your system or divert energy from your Solar PV, heat pumps or other renewable sources. Once charged, the heat can be released instantly when needed, delivering hot, pressurised water during peak times.

Save hassle

Sunamp heat batteries need little or no maintenance. They don't require costly annual inspections or servicing by engineers and have a lifespan of over 50 years with average use. Sunamp water heaters come with a two-year warranty, with an extension to 5 years for embedded electric elements and a full 10 years for the thermal storage core.

Our engineers will advise on the best Sunamp system for your property when completing your free home survey.

Whether you are a homeowner, landlord or a commercial business, you can achieve greater control, reliability, security and heat storage with our unrivalled Sunamp water heating system which can be specified to suit any requirement, big or small.



Invest in a turnkey solution

We offer a turnkey solution for heating and hot water systems

- This means we will remove and environmentally dispose of your old heating and hot water system.
- Our qualified engineers will complete all associated electric works and upgrades needed to get your new heating and hot water system working.
- We'll then supply and install your new ELKAtherm electric radiators or Sunamp water heating system.
- We'll leave you with all the information you need to get the most use out of your new radiators or hot water.
- If anything should go wrong, we're just a phone call away!





“

EVERYTHING DONE TO SCHEDULE AND BUDGET. HELPFUL, FRIENDLY SERVICE AND VERY SPEEDY AND EFFICIENT! THEY ANSWERED QUESTIONS AND PUT ME ON THE RIGHT TRACK. EXCELLENT!

Susan – North Yorkshire

Call us on:
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www.northeastheatingsolutions.co.uk

Our environmental pledge

Dedicated to years of electrifying service and protecting our environment

We believe we can all do better for the environment, that's why we've pledged to support the planting of one tree for every installation we complete.

We hope to plant over **200 trees every year**, helping to create beautiful new woodlands for everyone to enjoy in partnership with the Yorkshire Dales Millennium Trust.





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We're a proud Which? Trusted Trader

Which? has been rigorously testing products and services for more than 60 years - the Which? Trusted Trader logo is a sign of reputation and trust; helping customers choose the right trader for them.

The Which? Trusted Traders endorsement team contact a random selection of customers to check references and complete a thorough examination of each business and their administrative procedures to ensure they have consumer interests in mind.

Those who don't make the grade don't get endorsed. Due to the high demands of the assessment, not all businesses that apply get through the approval process.

We're proud to be Which? Trusted for our high standards of customer service, value and quality. Search for us on their website to read our excellent customer reviews.

www.trustedtraders.which.co.uk/businesses/north-east-heating-solutions-limited





Book your free survey

Call us on **0800 270 7736** and we'll book your free home survey with one of our engineers. We'll explain how electric heating works and how you'll benefit, while taking time to understand your home and needs, reviewing:

- **Electricity tariffs**
- **Costs and timing**
- **Controls to suit you**
- **Size and colour of radiators**
- **Positioning of new heaters**





What's next?

Your order

Your new heating or hot water system is ordered directly from the factory. You'll have the latest technology and the best choice of shapes, sizes and controls for your radiators.

Your installation

We'll agree an installation date and send our experienced team to install your new system. It normally takes one day to install.

No mess

We use dust sheets to protect your flooring and will remove and dispose of your old system. We'll ensure any additional electrical work will be properly carried out by our fully qualified engineers.

Everything explained

Before we go, we'll talk you through how to get the best out of your new heating and hot water system and how to use the controls.

Heat guarantee

If the heating we fit doesn't heat your room as promised, we offer a 'heat guarantee' to replace and upgrade your radiators until it works perfectly.

Aftercare

We're only a phone call away and are happy to help with any questions you may have. You can contact us from 9am to 5.30pm, Monday to Friday. We also have online resources on how to use our products if you need a little reminder.

Call us on:

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www.northeastheatingsolutions.co.uk

Why choose us

North East Heating Solutions is a Which? Trusted Trader, this means:

- You can trust our work will be to an extremely high standard
- You can trust us to be transparent and provide you with a clear breakdown of how much the job will cost before any commitment is made by you
- You can trust us to protect any deposit that is made by you
- You can trust us to provide you with a tailored solution, right for your home and needs
- You can trust us to respect your home and treat it with care at all times
- You can trust us to do exactly what we say we will, when we say we'll do it

As an endorsed Which? Trusted Trader, our business is continually checked to ensure you get the highest quality service. With very few heating companies meeting the Which? standards, this coveted endorsement truly sets North East Heating Solutions apart.

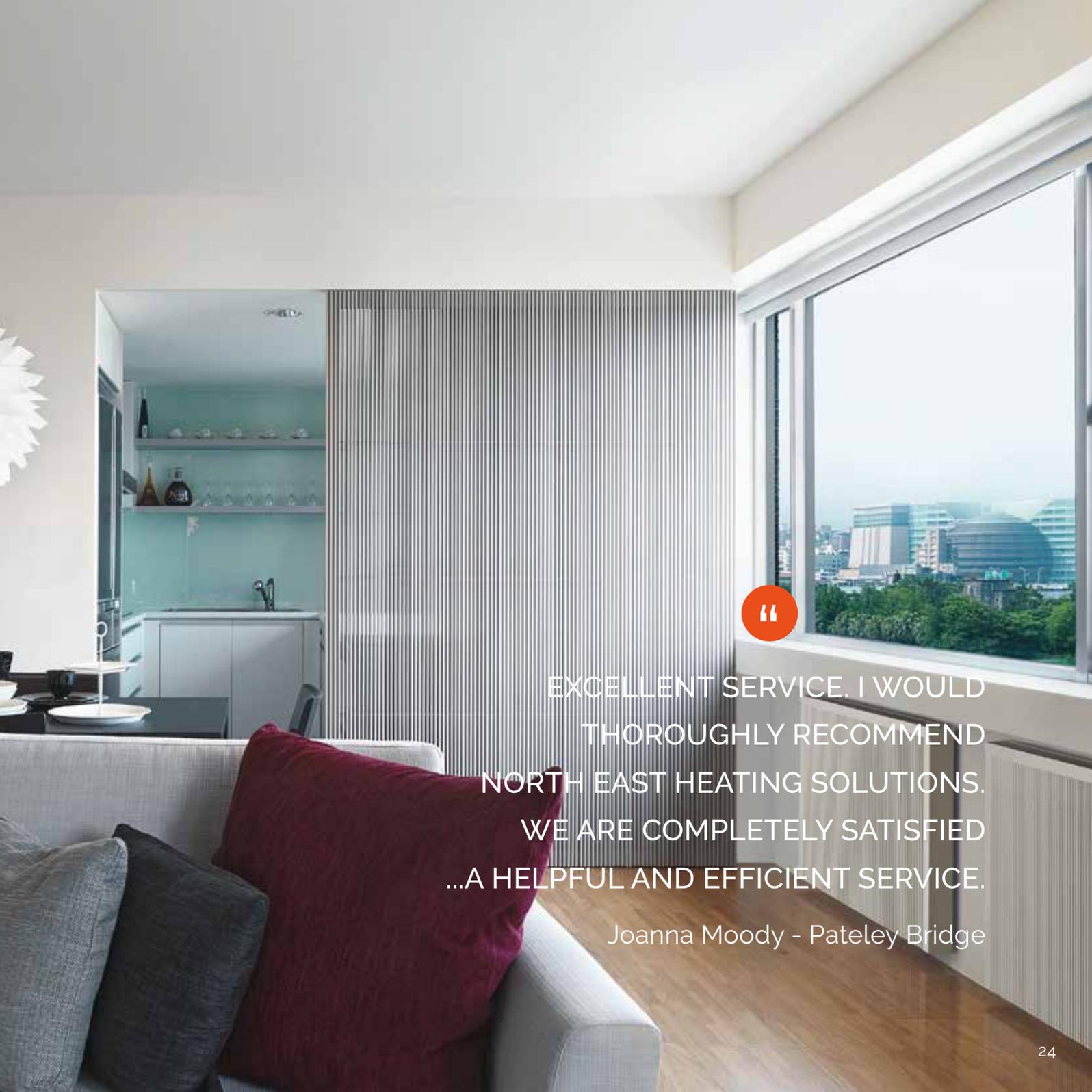
Quality with confidence

More than anything, being a Which? Trusted Trader guarantees your confidence in choosing North East Heating Solutions. Which? agree; North East Heating Solutions are the best people to fit electric heating in your home.

Read our independent reviews on:

www.trustedtraders.which.co.uk/businesses/north-east-heating-solutions-limited





EXCELLENT SERVICE. I WOULD
THOROUGHLY RECOMMEND
NORTH EAST HEATING SOLUTIONS.
WE ARE COMPLETELY SATISFIED
...A HELPFUL AND EFFICIENT SERVICE.

Joanna Moody - Pateley Bridge

WE **PROMISE** TO
PROVIDE YOU WITH A
QUALITY, PROFESSIONAL
AND **HONEST** SERVICE
FROM **START TO FINISH.**
NO HIDDEN COSTS.
NO PUSHY SALESMEN.
JUST THE **PERFECT**
HEATING AND HOT
WATER FOR YOUR
HOME, AT A **SENSIBLE**
PRICE, DELIVERED AND
FITTED BY A TEAM
OF ELKATHERM AND
SUNAMP **EXPERTS.**





THANK YOU TO EVERYONE
AT NORTH EAST HEATING
SOLUTIONS. I WILL NOT
HESITATE TO RECOMMEND.

Mary Robinson - York



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northeast
Heating Solutions

Saving you money, keeping you warm!

We'd love to hear from you

Get in touch to find out more or to book your **FREE** no obligation survey, where you can tell us exactly what you need. You will then receive a clear, detailed and individual quotation to perfectly suit your home and your specific requirements. Take the next step to achieving the perfect heating and hot water solution for your home.

Call: 0800 270 7736

Or email: info@northeastheatingsolutions.co.uk

Registered office:

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25-29 Sandy Way, Leeds LS19 7EW

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